

# *Suffolk Regional Local Human Rights Committee*

## **AGENDA**

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**1. Call to Order**

**2. Introductions**

**3. All in attendance**

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**4. Adoption of agenda**

**5. Review / Approval of minute**

- **September 7, 2010**
- **Call meeting- October 7, 2010**

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**6. Public comments**

**7. Treasurer Report**

**8. Advocate Report**

**9. Chair comment**

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**10. Old business**

- **Request for continued affiliation**  
**Sabrina Porter Quality Community Support- extension of services.**

**11. New business**

- **Request for affiliation**
- **New programs**

**R**

**12. Provider reports**

**13. Closed session**

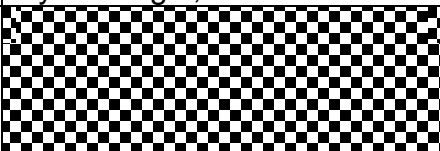
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**14. Meeting adjourned**

# Suffolk Regional Local Human Rights Committee

Date: September 7, 2010

## MINUTES

<b>Members Present:</b>	Jacqueline Blackett, Chair	
	Steven Alexander- Vice Chair	
	Denise N. Tynes	
	Patricia Burnett	
	Yvonne Greene	
<b>Members Absent:</b>	Joan Edwards, Secretary	
<b>Other Persons Present:</b>	Reginald Daye, Regional Advocate	
<b>Affiliated Programs Present:</b>	1. Baker's Home, Inc. Claudette B. Jones & Stephanie	7. Quality Community Support, Inc. Sabrina Porter
	2. Better Care Family Homes, Inc. Dr. Becerra	8. Rehobeth Residence Cheral W. Dixon
	3. Braley & Thompson, Inc. kjerstin Foster	9. Visions Community Services, Inc. Eulamae R. Myers & Deidre Ware
	4. CSTO, Inc. Pierre Dugue	10. Western Tidewater CSB Cheryl T. Collier
	5. Obici Hospital Dana Miller	11. Zuni Presbyterian Homes, Richard Turner & Byron Nagle, Jr.
	6. Quality Care Community Services, Inc. April Campbell, Joe Anne Lawrence	

The meeting came to order at 8:36 AM. At this time the introduction of affiliates began. The first order of business was to review minutes from the June 1, 2010 meeting. Discrepancies of minutes from 6/1/2010 were noted for correction. The minutes from 6/1/2010 were adopted and approved.

**Old Business:** There was no old business discussed at this time.

**Comments from the public:** There was no one from the public present at this meeting.

### **Financial Update:**

Total ledger balance as of September 6, 2010 is \$2,514.82. Visions Community Services LLC was refunded \$100.00 on March 16, 2010 since they are currently taking the minutes. New checks were ordered and costs were thirty-seven dollars and ninety-five cents. WTCSB reimbursed one hundred and thirty-two dollars and seventy-four cents for January 5, 2010 for refreshments and one hundred and

forty-seven dollars and twenty-five cents for refreshment reimbursement on April 14, 2010. Ms. Blacket received twenty-one dollars and thirty-four cents for mileage reimbursement on January 6, 2010. Ms. Blackett never received or cashed the check submitted by Ms. Sabrina Porter. Ms Porter stated that she would submit a new check.

**Chair Comments:** None

**Regional Advocate's Report:**

New Human Rights Committee Member is Ms. Yvonne Greene. Ms. Patricia Burnett the new human rights advocate began in her position on August 25, 2010. Mr. Daye's Office will be providing training to committee members on the Freedom of Information Act after the closed session today.

**Program Updates:**

Baker's Home, Inc.	During this report period, there were no complaints of human rights violations or complaints of abuse, neglect or exploitation. Also, there was no use of behavior management. They currently have one hundred-five consumers in the Mental Health Support Program. We currently have one hundred-three consumers in their Psychosocial Rehabilitation Program. There are currently no individuals in the In-Home Services, Day Treatment and Partial Hospitalization Program. The programs are in good standing with Licensing and this Committee.
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Better Care Family Homes, Inc. & Carlisle Estates	The residents at Better Care Family Homes are doing well; the medical reports from physicals were unprecedented. There was one minor reported issue with BJ. A copy of the report was sent to Mr. Daye's office; also a copy was forwarded to our licensing specialist. During this quarter there were no incidents to behavioral management implementation. Great progress has been made with our facilities renovations.
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Braley & Thompson	Braley & Thompson has had no incidents of individual rights violations this report period. The Outpatient Mental Health services had six individuals and the Mental Health Support Services has also had seven individuals this reporting period. Braley & Thompson completed and turned in all necessary paperwork to the office of Health and Quality Care that was required to place Braley & Thompson back in good standings with the Local Human Rights Committee. Braley & Thompson is requesting permanent affiliation. Permanent affiliation granted.
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CSTO, Inc.	Currently provides services to thirty-eight individuals. Rose Marie group home has two male residents and Kempsville group home has one female resident. On July 16, 2010 there was a physical altercation between two residents without injury. Mr. Daye's office was notified of the altercation. CSTO Inc. Has had no incidents involving seclusion, nor
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	restraints, not allegations of abuse. CSTO Inc. also did not have any formal nor informal complaints. CSTO Inc. is in good standings with the Local Human Rights Committee. Closed Session.
Obici Hospital	Is currently in good standing with the Suffolk Regional LHRC. There were no complaints made regarding human rights violations during the 2 <sup>nd</sup> quarter of 2010. Seclusion restraints: There were a total of seven seclusions and zero restraints.

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Quality Care Community Services, Inc,	There were no founded / unfounded complaints, founded/unfounded abuse/neglect incidents to report. There were no significant changes in services delivered, no variances.
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Quality Community Support, Inc.	Currently providing In-Home Supported Living, Personal Care, Companion Aid Services, Intensive In-Home, and Mental Health Support Services to a total of fifty-four individuals. For this quarter, Quality Community Supports had no formal or informal complaints, incidents or incidents of abuse, neglect, exploitation, or implementation of behavior management. They are currently in good standing with Licensing and this Committee.
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Rehobeth Residence	For this quarter, Rehobeth experienced no complaints of abuse, neglect, or any other human rights violations. Rehobeth continues to be in good standing with the Office of Licensure and this committee.
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Visions Community Services, LLC.	Visions Community Services LLC provides Day Support Services to eighteen individuals. The Sponsored Residential Program has twenty-two homes all are in good standing. VCS submitted an update on medical devices for FG. VCS had two incidents, which were reported to Mr. Daye's office. VCS is requesting temporary affiliation for Mr. & Mrs. Williams and Latonya Lawrence 3166 N Stone Bridge Dr. Norfolk, VA 23504 and Mr. & Mrs. Stanley & Chrysanthemun Hooks at 1921 Millville Road Chesapeake, VA 23323. VCS is also asking for temporary affiliation for the expansion. The modification request has been submitted to Licensure Specialist and Mr. Daye's office for approval. VCS will be transferring the committee notes on December 9, 2010 to WTCSB.
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Western Tidewater CSB	One report of founded exploitation, Management to consider appropriate disciplinary action, three deaths and four other behavior incidents. This agency received a letter of good standing from the Office of Licensing as their license expired on May 3, 2010. They are awaiting the actual license. Request made to Office of Licensure to add case Management Services (Intensive Care Coordination)
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	Services to Godwin Blvd. Location. Temporary Affiliation not granted at this time.
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Zuni Presbyterian Homes	<ol style="list-style-type: none"> <li>I. Two new openings on the campus, one for a man, and one for a woman</li> <li>II. We have one opening for a manager for one of the homes</li> <li>III. There were no reports of Human Rights violations during the past quarter</li> <li>IV. An update will be provided during closed session regarding the committee's recommendations in June.</li> </ol>
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#### **CLOSED SESSION:**

**The LHRC voted to go into closed session per VA code 2.2-3711A to discuss client information exempt from public disclosure for the following programs:**

The following is a list of all affiliates who requested closed sessions. Zuni, CSTO, Better Care, Visions Community Services LLC, WTCSB, and Quality Care Community Supports. Closed session began at 9:30AM

**OPEN SESSION:** The LHRC voted to come out of closed session at 10:30 AM. Upon reconvening in open session, each member certified that only matters lawfully exempt from public disclosure were discussed.

#### **RECOMMENDATIONS:**

The LHRC voted to recommend the following:

**CSTO:** No recommendations

**ZUNI:** Request in writing to Margaret Walsh the actions being taken to add behavior issues until behavioral specialists develop the formal behavioral plan. Submit copies of documents and the behavior plan to the committee.

**Better Care:** No Recommendations

**Visions Community Services LLC:** Update medical device plan for FG

**WTCSB:** No recommendations

**Quality Care Community Supports:** No recommendations

**For the year 2010, our upcoming: Next meeting will be held on December 7, 2010 at WTCSB at 8:30 AM**

**For the year 2011 the tentative meeting dates are March 1, 2011, June 7, 2011, September 6, 2011, and December 6, 2011.**